

# Zscaler™ Professional Services

## Enterprise Plus Deployment Package

Bolstered by thousands of implementations, our experts will guide you through the swift and successful launch of the Zscaler Cloud Security Platform.

### Zscaler Professional Services

Zscaler Professional Services supplements your technical team in conducting a successful launch of Zscaler security and management solutions across your organization. Designed to minimize the learning curve and to free up IT, security, and audit team resources, Zscaler Professional Services guides you through the process of configuring Zscaler to suit your unique access and security policy needs. By engaging Zscaler Professional Services, businesses of all sizes can maximize the value of Zscaler's innovative security platform in a matter of days.

### Enterprise Plus Deployment Package

The Enterprise Plus Deployment Package was designed with large organizations in mind. Complex use cases, including heterogeneous environments, and organizations managing mergers, acquisitions, and divestitures are ideal applications to take advantage of this service package. Built on best practices from thousands of implementations, the Zscaler Enterprise Plus Deployment Package helps organizations efficiently and quickly leverage Zscaler across the entire organization.

## Benefits of the Enterprise Plus Deployment Package

### Robust design

The Enterprise Plus Deployment Package is designed to help organizations optimize policies for manageability while ensuring security. The Professional Services team leverages best practices to provide organizations with a detailed design plan. This reduces support costs and saves time by avoiding common issues and minimizing cutover inefficiencies. With the Enterprise Plus Deployment Package, organizations can efficiently launch Zscaler across all points of user access and all teams involved in managing your policies and security.

### Flexible engagement

Every organization has unique needs, which is why Zscaler designed the Enterprise Plus Deployment Package with flexible engagement options. We will work with your team remotely and onsite with you on two separate occasions

for three consecutive days to review your current security posture, network infrastructure, and application requirements. This enables organizations leveraging the Enterprise Plus Deployment Package to align on their deployment plan and stay in front of any expiring hardware or software deadlines that would impact deployment timelines.

### Comprehensive approach

The Enterprise Plus Deployment Package assists organizations by designing and implementing their deployments in detail. From low-level design documents to recommended testing guidelines, the Zscaler Professional Services team is with you every step of the way. A project plan is customized and provided for each deployment. Users are migrated using a low-impact pilot to gain confidence in the solution while accelerating toward a full production migration.

## In-depth training

Zscaler Professional Services recognizes that training is a critical component to the success of any deployment. As part of the Enterprise Plus Deployment Package, organizations have access to the same courses taken by Zscaler Engineers. This curriculum includes twelve training credits for online learning modules and four lab credits for virtual lab training. Participating in Zscaler training helps build confidence and proficiency in the administration and management of your Zscaler deployment, as well as introducing organizations to new features available in the platform. Instructor-led on-site training may also be available for organizations with more complex training needs. (Inquire about pricing and availability.)

## Enterprise Plus Deployment Package Details

### SKU: ZCES-DEP-ENTPLUS

Scope	Area	Included	Description
Planning	Architecture + Design Plan	✓	Scope and review the current environment, and provide best practices with the Design Plan
	Project Management	✓	Provide a deployment plan and a project plan with resource management, risk management, outlining the strategy from POC to production
	eTraining	12 credits	Self-learning training modules for administrators
	Lab Credits	4 courses	Hands-on lab practice sessions
Initial Deployment	Traffic Forwarding	Zscaler Client Connector + tunnels	Traffic forwarding to Zscaler via tunnels and the Zscaler Client Connector (formerly Zscaler App)
	User Authentication + Provisioning	SAML, SCIM, AD	Single sign-on integration and user provisioning
	Template Policy Recommendations	✓	Security policy configuration guidance
	Test Cases & Pilot	150 users Testing guidance Pilot readiness plan	Provide pilot roll-out support to first 150 users with pilot readiness and testing guidance
Advanced Deployment	Advanced Policies	Full migration	Map the current solution implementation and assist in building customized policies for all purchased modules to meet the simplification objectives
	SSL Enablement	✓	Configuration guidance for SSL inspection and enablement using best practices
	Mobile Devices (iOS / Android)	✓	Provide best practices for mobile users for iOS/Android platforms
	Reporting	Built-in + SIEM integration	Walk-thru the built-in analytics with operational best practices and assist in SIEM integration where applicable
	Production Configuration Support	✓	Provide production roll-out support with production readiness plan, Zscaler Mission Critical Audit, and project end summary report
Engagement	Remote	✓	Provide guidance and assistance via email, phone, and web conferencing solutions
	Onsite	Two 3-day onsite visits	Two onsite visits for three consecutive days to review the current environment for security posture, network infrastructure, application requirements. Scoping, white-boarding solution, and execution planning.
	Duration	Up to 6 months	Six months of engagement from Professional Services. Start date provided on the PO. The default is the service start date.

#### About Zscaler

Zscaler enables the world's leading organizations to securely transform their networks and applications for a mobile and cloud-first world. Its flagship services, Zscaler Internet Access™ and Zscaler Private Access™, create fast, secure connections between users and applications, regardless of device, location, or network. Zscaler services are 100% cloud delivered and offer the simplicity, enhanced security, and improved user experience that traditional appliances or hybrid solutions are unable to match. Used in more than 185 countries, Zscaler operates a multi-tenant, distributed cloud security platform that protects thousands of customers from cyberattacks and data loss. Learn more at [zscaler.com](https://zscaler.com) or follow us on Twitter [@zscaler](https://twitter.com/zscaler).

