



# Zscaler Professional Services

## Advanced Deployment Package

Bolstered by thousands of implementations, our experts will guide you through the swift and successful launch of the Zscaler Zero Trust Exchange.

### Zscaler Professional Services

Zscaler Professional Services supplements your technical team in conducting a successful launch of Zscaler's security and management solutions across your organization. Designed to minimize the learning curve and to complement your IT, security, and audit team resources, Zscaler Professional Services guides you through the process of configuring Zscaler to suit your unique access and security policy needs. Organizations of all sizes can begin realizing the value of Zscaler's innovative security platform in a matter of days.

### Advanced Deployment Package

The Advanced Deployment Package is designed for moderately complex deployments of greater than 1,000-user scale, which may also include geographic diversity, complex network design, and mission-critical application requirements. This service package builds upon the Essentials Deployment Package by providing deeper engagement and additional support for Advanced Policy feature set. This deeper level of engagement facilitates more complex design scenarios, including more advanced security policies and platform tuning.



#### Accelerate Time to Value

Zscaler professional service customers deploy an average of **1 quarter faster** than their peers and achieve greater adoption of platform capabilities.



#### Drive Value and Deliver Business Outcomes

**Proven value-driven delivery methodology** honed by years of experience and successful customer outcomes.



#### Customer Satisfaction

Industry-leading **CSAT and NPS Scores**

## Benefits of the Advanced Deployment Package

### Robust Design

This package is designed to help organizations design their implementation around long-term manageability, while ensuring security posture is enhanced. The Professional Services team leverages proven methodologies to provide organizations with a detailed design plan for their implementation. This reduces support costs and scheduled-risk by avoiding common issues and minimizing cutover inefficiencies.

Organizations can accelerate deployments, securing their users and data, by leveraging experience based on thousands of successful deployments and proven project methodologies.

### Flexible Engagement

Each organization has a unique set of needs and priorities, which is why Zscaler designed the Advanced Deployment Package with flexible engagement options. We will work with your team remotely to review your current security posture, network infrastructure, and application requirements. We'll guide you through the discovery and planning process using our proven best practices. We'll then help to define a rollout plan that best suits your specific environment. This enables organizations to plan their implementation holistically while accommodating impending events, such as expiring hardware or software deadlines, that could impact deployment timelines.

### Comprehensive Approach

We facilitate organizations by guiding them through the full lifecycle of designing and implementing their Zscaler deployments. Complete project documentation from low-level design documents to recommended testing guidelines and a customized project plan are all provided to ensure you can deploy quickly and confidently. The Zscaler Professional Services team is with you every step of the way including providing leading practice consultation on end-user acceptance testing..

### In-depth Training

Zscaler recognizes that training is a critical component to the success of any deployment. As such, all deployment packages include Education credits that provide access to our live lab, training and exams, the same training that is taken by Zscaler Engineers. With these resources, organizations who are new to Zscaler can build confidence and proficiency in the administration and management of your Zscaler deployment, while learning about the features and capabilities that help maximize the value you receive from the platform.

**Best Customer  
Satisfaction and  
NPS Scores in  
the Industry.**

# Advanced Deployment Package Details

SKU: ZCES-DEP-ADV

PS Credits Value = 90

Scope	Area	Included	Description
Planning	Architecture + Design Plan	✓	Scope, review the current environment, and provide leading practices with the Design Plan
	Project Planning	✓	Provide task-level guidance for each phase of the project in alignment with Zscaler's leading practices
	Education	10 Credits	Credit for either of the following: <ul style="list-style-type: none"> <li>1 Credit for (proctored) Certification Exams</li> <li>4 Credits for 1 day (8 hrs.) virtual instructor-led training</li> </ul> Standard eLearning included in product subscription
Initial Deployment*	Traffic Forwarding	Zscaler Client Connector/ Tunnels or both	Traffic forwarding to Zscaler via Zscaler Client Connector and/or Tunnels (limited to 1 location)
	User Authentication + Provisioning	Identity Provider Integration, Hosted DB, LDAP	Single sign-on integration and user provisioning
	Template Policy Recommendations	✓	Security policies configuration guidance using standard templates. Please note policy migration services from legacy infrastructure is available but out of scope for this offering.
	Test Cases & Pilot	25 Users	Provide pilot roll-out support to first 25 users with pilot readiness and test guidelines
Advanced Deployment	Advanced Policies	✓	Configuration guidance for purchased advanced modules. Please note policy migration services from legacy infrastructure is available but out of scope for this offering.
	SSL Enablement	✓	Configuration guidance for SSL inspection and enablement using leading practices
	Mobile Devices (iOS / Android)	Pilot for the first 5 users per platform	Provide best practices for mobile users for iOS/Android platforms
	Reporting	Built-in analytics	Walk-thru the built-in analytics with operational best practices
	Production Support	✓	Provide production roll-out support with production readiness plan, Zscaler Mission Critical Audit, and project end summary report
Engagement	Resources	One Professional Services Consultant One Project Manager	
	Delivery Method	Remote	Provide guidance and assistance via email, phone, and web conferencing solutions. <b>Onsite trips can be added by purchasing 26 PS Credits per trip.</b>
	Duration	Up to 90 Days (3 Mo.)	Up to 90 Days (3 Mo.) or completion of project tasks, whichever comes first. The default start date is the service subscription start date unless otherwise specified on customer purchase order
Disclaimer	<a href="#">Zscaler Deployment and Professional Services Disclaimer</a>		

\* Please note that Deception deployment is out of scope for this package.



Experience your world, secured.™

### About Zscaler

Zscaler (NASDAQ: ZS) accelerates digital transformation so that customers can be more agile, efficient, resilient, and secure. The Zscaler Zero Trust Exchange protects thousands of customers from cyberattacks and data loss by securely connecting users, devices, and applications in any location. Distributed across more than 150 data centers globally, the SASE-based Zero Trust Exchange is the world's largest inline cloud security platform. Learn more at [zscaler.com](https://zscaler.com) or follow us on Twitter @zscaler.

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